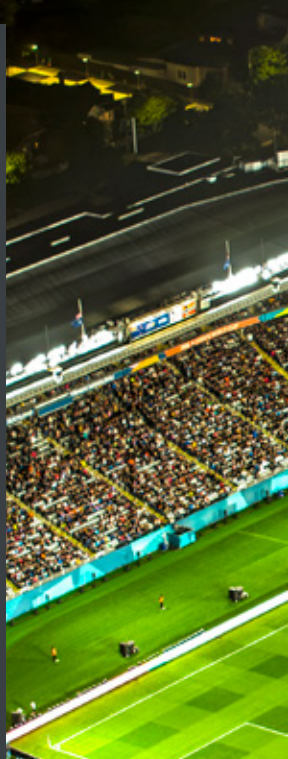


# MEMBER HANDBOOK 2024



NEW ZEALAND'S  
NATIONAL STADIUM

WHERE THE WORLD COMES TO PLAY



# CONTENTS

CHIEF EXECUTIVE'S WELCOME	03
WHAT WE OFFER	04
DOMESTIC CRICKET - OUTER OVAL	06
SUSTAINABILITY	08
MEMBERSHIP CARDS/TICKETS	10
OTHER INFORMATION	11
WINNER BEST MUSIC EVENT 2023	12
MEMBER SEATING	14
DRESS STANDARDS	16
MEMBERSHIP T&Cs	18
OTHER CONDITIONS	19
EDEN PARK CONDITIONS OF ENTRY	20
GETTING HERE	23
CONTACT US	24
EDEN PARK STAFF	25



*Eden Park/Ngā Ana Wai  
Auckland/Tāmaki Makaurau  
New Zealand/Aotearoa*

*To promote, operate and develop Eden Park as the benchmark multi-purpose stadium for rugby and cricket, as well as other sporting codes, recreational, musical, and cultural events for the benefit of the Auckland region, broader community and global broadcast audiences. EDEN PARK MISSION*





Over the past year, we have witnessed an encouraging rejuvenation of the events industry. Since the beginning of the pandemic, venues across the globe faced extreme disruption: cancellations, postponements, and events held without crowds. During these challenging times, there were moments when we questioned if events would ever truly return.

Fortunately, the past 12 months have been a renaissance for the industry and Eden Park. The long months of lockdowns now seem like a lifetime ago. But remembering those difficult times makes me immensely grateful that our team has returned to doing what we love – delivering events at our beloved stadium.

This last chapter has seen many triumphs and celebrations. The Park broke records, navigated floods, built lasting legacies, and created much-needed escapism for every person who walked through the doors. It has been a memorable year for so many reasons and I'm confident that this momentum will continue into 2024.

As we look to the future, I feel truly excited about what the next 12 months will hold. Thank you for coming with us on the journey. I am delighted that you, our loyal members, corporate suite holders and partners, continue to support our stadium. We are looking forward to a phenomenal year ahead.

A handwritten signature in white ink, appearing to read 'Nick Sautner', is positioned above the printed name.

Nick Sautner  
**Chief Executive Officer**  
**THE EDEN PARK TRUST**

# WHAT WE OFFER

## Enjoy all the benefits associated with an Eden Park Membership

- Guaranteed ticket to all fixtures\*
- Priority purchase to concerts and other events
- Reserved premium seating
- Priority access to member-only exclusive lounges
- Early gate entry for members
- Premium food and beverage options
- Guest passes (subject to availability)
- Merchandise discounts
- Reciprocal rights to other NZ stadiums
- Discounts on Eden Park Rooftop Tours and Glamping
- Fully transferable
- Free public transport (selected games only)

*Terms and conditions apply – visit [edenpark.co.nz/memberinfo](https://edenpark.co.nz/memberinfo)*

*\*applicable to specific membership options and excludes Clean Stadium Events and concerts*

## GROUND MEMBER PAPA TĀKARO

- Lounge Access: Loyalty Lounge – Maia
- Access to all scheduled rugby and cricket fixtures
- North Stand Level 4
- Priority purchase for concerts

## CLUB MEMBER PĀPORI

- Lounge Access: Grand Hall – Te Pa
- Access to all scheduled rugby and cricket fixtures
- North Stand Level 5
- Priority purchase for concerts

## BALCONY MEMBER

### POUREWA

- Lounge Access: The World Cup Lounge - Te Ipu O Te Ao
- Access to all sporting fixtures
- South Stand Level 4
- Priority purchase for concerts

## LEGACY MEMBER

### TAUTINI

- Lounge Access: The World Cup Lounge - Te Ipu O Te Ao
- Access to all sporting fixtures
- In seat "Order Away" food and delivery service
- South Stand Level 4 – seats on half way
- Priority purchase for concerts

## OCR MEMBER

### PONGA KI RUNGA | PONGA KI RARO

- Lounge Access:
- Adjoining fridge that can be stocked with an assortment of beverages
- In seat food and beverage service
- Priority purchase for concerts

#### North Stand (Level 5)

- 12 seats
- Lounge: Grand Hall – Te Pa
- Access to all rugby and cricket fixtures

#### South Stand (Level 4)

- 10 seats
- Lounge: World Cup Lounge – Te Ipu O Te Ao
- Access to all sporting fixtures

## CORPORATE SUITES

- Valid for all sporting fixtures
- Premium food and beverage offerings
- Use 365 days of the year
- Offsite meeting room/office
- Priority purchase for concerts

#### North Stand (Level 6)

- 16 guests
- Four onsite carparks

#### South Stand (Level 5)

- 20 guests
- Two onsite carparks



## DOMESTIC CRICKET - OUTER OVAL

### **Plunket Shield**

This is the four day men's competition which is responsible for producing and nurturing New Zealand's future test cricketers. There is no charge for entry through Gate J.

### **Ford Trophy**

The 50 over men's domestic competition – entry is through Gate J with a gold coin donation.

### **Hallyburton Johnstone Shield**

This is the women's 50 over tournament and there is no charge for entry through Gate J.

### **Dream 11 Super Smash**

The men's and women's 20 over domestic competition – use your membership cards or download tickets to access any of the games. Entry through Gate J.

## DOMESTIC CRICKET - NUMBER ONE GROUND

Six Super Smash games are scheduled to be played on the Number One Ground in January. Use your membership cards or download tickets to access any of these games. Entry through Gate G and all members will be able to utilise the Balcony Bar area in South Level 4 and access the adjoining World Cup Lounge (please note that the Grand Hall and West Stand will not be open for these games).



DATE	TEAMS	COMPETITION
20-23 Oct	Auckland Aces v. Central Stags	Plunket Shield
28-31 Oct	Auckland Aces v. Northern Knights	Plunket Shield
15-18 Nov	Auckland Aces v. Wellington Firebirds	Plunket Shield
Sat 25 Nov	Auckland Hearts v. Central Hinds	Hallyburton Johnstone Shield
Sun 26 Nov	Auckland Hearts v. Central Hinds	Hallyburton Johnstone Shield
Wed 29 Nov	Auckland Aces v. Otago Volts	Ford Trophy
Wed 13 Dec	Auckland Aces v. Wellington Firebirds	Ford Trophy
Tues 19 Dec	Auckland Hearts v. Canterbury Magicians	Super Smash
Tues 19 Dec	Auckland Aces v. Canterbury Kings	Super Smash
Thurs 04 Jan	Auckland Hearts v. Wellington Blaze	Super Smash
Thurs 04 Jan	Auckland Aces v. Wellington Firebirds	Super Smash
Sun 14 Jan	Auckland Hearts v. Otago Sparks	Super Smash - No. 1 Ground
Sun 14 Jan	Auckland Aces v. Otago Volts	Super Smash - No. 1 Ground
Tues 16 Jan	Auckland Hearts v. Central Hinds	Super Smash - No. 1 Ground
Tues 16 Jan	Auckland Aces v. Central Stags	Super Smash - No. 1 Ground
Sat 20 Jan	Auckland Hearts v. Northern Brave	Super Smash - No. 1 Ground
Sat 20 Jan	Auckland Aces v. Northern Brave	Super Smash - No. 1 Ground
Fri 02 Feb	Auckland Aces v. Northern Knights	Ford Trophy
Tues 06 Feb	Auckland Aces v. Canterbury Kings	Ford Trophy
Sun 18 Feb	Auckland Aces v. Central Stags	Ford Trophy
24-27 Mar	Auckland Aces v. Canterbury Kings	Plunket Shield



# SUSTAINABILITY

REDUCING EMISSIONS, AND CONSERVING ENERGY AND RESOURCES

- Achievement of green building certification – Green Star Buildings NZ
- Water bore collaboration with Watercare – saving 16 million litres of water per year, the equivalent of 67 households
- Morningside Urban Market Garden
- Onsite community compost hub
- Spectator waste management



- Compostable packaging
- Water harvesting for irrigation of gardens
- E-waste Community Collections
- Eden Park beehives and honey
- Conversion to LED lighting
- Reusing and repurposing – playing a role in achieving Aotearoa's net zero carbon goal by 2050



# MEMBERSHIP CARDS/TICKETS

## **Membership cards/tickets**

All members either receive membership cards or can download tickets online. These cards and tickets are fully transferable. Membership cards will be distributed upon full payment of licence/membership fees.

## **On-selling of membership cards**

On-selling of membership cards or tickets to any event, including via public auction websites, is strictly prohibited. Members found in breach may have their membership forfeited.

## **Lost or stolen cards**

If your membership card is lost, misplaced or stolen please notify our membership office immediately to enable the cancellation of the original card. A replacement fee of \$50 applies to all replacement cards. If the membership card has been stolen, a replacement card will be issued free of charge upon submission of a police report number.

## **Match day temporary replacement**

If you forget your membership card on match day, you can visit either Gate B (North Stand) or Gate F (Samsung Stand) and we can arrange for a temporary replacement. Your membership card barcode will be blocked from entry and a temporary ticket issued to you for the specific day at a cost of \$10 per ticket.

# OTHER INFORMATION

---

## **Children**

Members are entitled to bring youngsters to any matches but all attendees must possess a match ticket or membership card. Members are, at all times, responsible for the movement and behaviour of their children. Please note that most areas are licensed for the service of alcohol and members have an obligation to ensure that alcohol is not provided to any underage minor. All children must adhere to a dress code of no jandals or singlets.

## **Guest passes**

The opportunity exists for members to purchase guest passes to some Eden Park fixtures (subject to availability). The price of these tickets is determined by The Eden Park Trust at its sole discretion. Guest passes for fixtures can be obtained from our membership team – ideally three working days prior to the event. Please note that members can only purchase the equivalent number of guests passes relevant to the membership seats that they occupy.

## **Match day assistance**

During most matches, a staff member will be situated at Gate B (North Stand) or Gate F (Samsung South Stand). They will be able to offer assistance for any issues that may arise. Alternatively, please e-mail (LTetley@edenpark.co.nz or PWilliams@edenpark.co.nz) or telephone one of our membership team and they will be able to offer advice as to your enquiry.

## **Lost property**

At the completion of every fixture, any property left behind is collected and delivered to Eden Park Security. For any lost property enquiries, please email [info@edenpark.co.nz](mailto:info@edenpark.co.nz) or telephone (09) 815 5551.

## **Cashless Payment**

For safety and efficiency, Eden Park operates a cashless tap and go payment system throughout all retail and corporate food and beverage outlets.

## **Smoke and vape-free stadium**

Smoking and vaping, including the use of e-cigarettes, is not permitted at Eden Park. Designated smoking areas are located outside the stadium adjacent to Gates B, C, F and G.

## **Wi-Fi**

Free Wi-Fi is available during all games on the number one ground. Just log in to the service when you arrive at the stadium.



## WINNER BEST MUSIC EVENT 2023

Eden Park, winners of the NZ Event's Association Best Music Event 2023. The Eden Park Trust had no greater mountain to climb than hosting back-to-back Ed Sheeran concerts in February – just 12 days after torrential rain and a cyclone hammered Auckland and the Stadium. When the winners were announced, it was noted that the Eden Park team should be thoroughly congratulated for getting the venue fit for purpose in time for the concerts, as well as supporting the struggling Auckland community in the wake of the devastation.



“It was ‘all hands on deck’ as the core Eden Park team came in two weekends in a row to tackle the flood damage, wading through water to rescue furniture, unblocking drains and installing generators to power the pumps to remove all excess water. After long days slogging away in the stadium, the team returned to their desks in the evening to catch up on emails, send out tickets and coordinate guest lists. This mammoth effort resulted in overwhelmingly positive feedback from attendees of the concerts.”

# MEMBER SEATING

All members have a reserved seat for most matches. There are occasions where it will be necessary for members to be relocated or combined to share facilities – mainly based on anticipated crowd sizes. All members will be advised in advance and information relating to any seating changes will be available on [edenpark.co.nz/membership/member-info](http://edenpark.co.nz/membership/member-info)

## LOUNGE ACCESS

### Loyalty Lounge - Maia (West Stand)

Ground Members have use of the Loyalty Lounge for most fixtures. The lounge usually opens for use when the general stadium gates are opened and a variety of food and beverage options are available for purchase within this area. Please note that the Loyalty Lounge has limited capacity and on occasions, especially rugby test matches, it is necessary to limit the number of patrons that can access this facility. Entry is based purely on a 'first in' basis so members are encouraged to plan accordingly and arrive early.

### The Grand Hall - Te Pa (North Stand)

The Grand Hall on Level 5 of the North Stand is available for all Club members and North OCR members. The opening times of the lounge vary but as a general rule, the following opening times apply:

- International Cricket – 1.5 hours prior to first ball
- International Rugby – 2.5 hours prior to kick off
- Super Rugby – 2 hours prior to kick off
- NPC – 1.5 hours prior to kick off (some areas of the stadium are closed for these games. Decisions on open areas will be made closer to the time.)

A range of dining options are available including reserved table (either buffet or served to table), a café and the servery. Reserved table dining must be booked in advance. Prior to each fixture, Eden Park Catering will provide you with the anticipated menu and booking forms. Please note that demand for dining is extremely high and is allocated based on a 'first in' basis. Bar tabs can be arranged on arrival in the Level 5 lift foyer (through Gate B – western end). Bar tabs can be used to purchase food and beverages through any of the outlets in the Club Lounge.

### World Cup Lounge - Te Ipu O Te Ao (Samsung Stand)

The World Cup Lounge on Level 4 of the South Stand is open for most matches. It can be used by Balcony Bar, South OCR and Legacy members. Generally, this lounge is open at the following times:-

- International Cricket – 1.5 hours prior to first ball
- International Rugby – 2.5 hours prior to kick off
- Super Rugby – 2 hours prior to kick off
- NPC – 1.5 hours prior to kick off (some areas of the stadium are closed for these games. Decisions on open areas will be made closer to the time.)



A blackboard menu and café operates in this Lounge, along with our world famous steak sandwiches that are available from the Balcony BBQ, during most matches. Reserved table dining is available during most international rugby fixtures and Eden Park Catering will advise the anticipated menu and offerings.

Bar tabs can be arranged on arrival in the entry foyer on Level 4 (through Gate F – eastern end).

## **DIETARY REQUIREMENTS**

Please note that a variety of vegetarian, vegan and gluten-free options are available in all lounges. If you require assistance with regard to any dietary requirements, please do not hesitate to ask one of our staff members. Please note that although we are pleased to cater for cultural and medical dietary requirements, we may not be able to provide for specific diets of choice.

## **INTERNATIONAL TEST MATCH DINING**

Demand for dining at the international test match is extremely high and numbers are limited. If you wish to reserve a table for international rugby games please email [LTetley@edenpark.co.nz](mailto:LTetley@edenpark.co.nz) to register your interest.



## DRESS STANDARDS

It is the members' responsibility to ensure that their guests are aware of the dress standards. Please note that members and/or guests **will be refused entry** if they do not comply with the dress regulations.

### The Grand Hall & World Cup Lounge

The members' lounge dress standards apply on all match days. As a general rule, all smart casual attire is acceptable as a minimum for both men and women with the following exceptions:

- Nothing ripped, frayed or torn (including designer jeans)
- No obscene or offensive messages on any clothing item
- Shirts/tops/jackets must not be see-through, expose a midriff or be low-cut
- Singlets are unacceptable
- All men's shirts must be collared (long/short-sleeved t-shirts are unacceptable unless accompanied by a blazer which must be worn at all times)
- Hoodies are unacceptable
- Knitted woollen long-sleeved jumpers are acceptable
- Leggings/tights (except under a dress or skirt) are unacceptable
- Sports shirts, beachwear, overalls, boxers, yoga or track pants are unacceptable
- All shoes must have a back strap (jandals, ugg boots, slippers are unacceptable) excluding women's fashion heels

Please note that all licenced replica team jerseys are acceptable excluding singlets.

## ACCEPTABLE



Collared shirt



Pants/tidy jeans



T-shirt and blazer



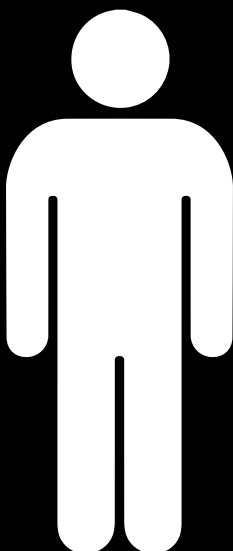
Dress shoes/clean runners



Dress shorts



Replica jerseys



## UNACCEPTABLE



Singlets



Non-dress shorts



Jandals



Tshirts



Hoodies



Sandals without a backstrap

## ACCEPTABLE



Dresses/skirts



Replica jerseys



Pants /tidy jeans



Singlets



Sandals with a backstrap



Tshirts



## UNACCEPTABLE



Jandals



Leggings or tights



Sandals without a backstrap



Exposed midriff



Beachwear



Ripped jeans

# MEMBERSHIP T&CS

1. By purchasing membership online or over the phone you agree to the below terms and conditions of Eden Park Membership.
2. Each seat purchased as part of an Eden Park Membership entitles one person only (being the member or their nominee or guest(s)) entry to Eden Park (the **stadium**) at any one time to attend the fixtures notified to the member which form part of their membership category (each a **Match**). Membership does not include access to world cup events or concerts held at Eden Park or to any fixture that is cancelled or moved to another venue for any reason. The member or their nominee shall produce and hand over their membership card or relevant Match tickets when asked by Eden Park staff.
3. Members are requested to advise Eden Park staff of any unauthorised person(s) sitting in their allocated seat(s).
4. Admission to Eden Park is subject to conditions of entry, published at [edenpark.co.nz](http://edenpark.co.nz) and posted at the stadium (the Conditions). The Conditions prohibit certain items including (a) glass bottles, metal containers, cans, alcohol or any other offensive items or (b) professional standard video or movie cameras and other recording devices for commercial purposes, from being brought into the stadium.
5. Smoking and vaping are not permitted in any area of the stadium.
6. The Eden Park Trust (the **Trust**) reserves the right to on-sell membership seats for fixtures that are not Matches included in your membership.
7. The member whose name is on the membership card is responsible for the membership card at all times. It is the member's responsibility to ensure that their guests and any other person using the card is aware of and complies with these terms and conditions.
8. The Trust may refuse to renew any membership at its sole discretion or discontinue membership at any point in the future. If a member fails to renew and pay for membership by the date specified, all membership rights will be suspended and may be terminated by the Trust.
9. Allocation of seats is at the Trust's sole discretion.
10. Members, their nominees and/or guests must vacate the stadium when requested to do so by Eden Park staff.
11. Membership cards remain the property of the Trust and the member is not permitted to sell their membership or the use of the card to a third party. Members must return their membership card to the Trust in the event that the membership is cancelled or forfeited.
12. The Trust reserves the right to assign members with new seats for individual Matches. Members are not guaranteed their own seat for any event for which tickets are made available to members by the Trust.
13. Breach of these terms and conditions or misuse of any ticket or membership card may, at the discretion of the Trust, result in suspension or cancellation of membership rights. The Trust may cancel membership in the event of, but not limited to, the following circumstances: (a) non-payment of outstanding monies for membership or tickets; (b) breach of any of the Conditions by the member, their guest(s) or nominee; and (c) any breach of these terms and conditions.
14. Members must report any lost membership cards as soon as possible, and a replacement card charge may be applied.
15. If a Member wishes to cancel membership, a written request should be submitted to [ltetley@edenpark.co.nz](mailto:ltetley@edenpark.co.nz).
16. Personal information is collected and stored in accordance with the Privacy Act 2020 for the purpose of administering Eden Park membership and keep members informed of upcoming events and offers from Eden Park and its partners. The Eden Park privacy policy is available at [edenpark.co.nz/privacy](http://edenpark.co.nz/privacy).
17. It is an essential condition of issuance of membership cards and/or Match tickets and admission to any event at Eden Park that membership cards or tickets will not be (a) offered, provided, resold or transferred at a premium; (b) used for any commercial purposes (including any competitions, advertising, promotion or as a prize in any competition or sweepstake) or to enhance the demand for any other goods or services or as part of a hospitality or travel package; or (c) bundled with any other goods or services (including transport, food, beverages or accommodation) without the Trust's prior written consent (which can be withheld at its sole discretion).
18. The Trust will notify members of any change to the benefits or conditions of membership.
19. All prices exclude GST unless otherwise stated.
20. Membership is personal to the member and cannot be transferred without the consent of the Trust.



## OTHER CONDITIONS

There are few things more enjoyable than being part of a large crowd during a sporting event. To ensure the maximum enjoyment, safety and comfort of members and their guests, there is an expectation that those attending adhere to the dress standards and an acceptable level of behaviour which includes, but is not limited to, the following:-

- Members must not display behaviour that is unbecoming or offensive;
- Members must be responsible for the proper use of their membership cards/tickets;
- Members must not bring any item into the stadium that is determined as not permitted in the Conditions of Entry;
- Members must comply with the Conditions of Entry (as amended from time to time);
- Members must not smoke or vape or consume alcohol in any area in or around the venue that is designated to be smoke or alcohol free;
- Members must comply with any dress regulations as determined by The Eden Park Trust;
- Members are expected to act with respect to others and not engage in bad language, offensive remarks, intoxication and/or any other behaviour deemed by The Eden Park Trust to be unacceptable at their absolute discretion;
- Members must show consideration to others by limiting their movement – especially during cricket fixtures. Movement should be restricted to ‘between overs’;
- Sitting or standing in the aisles or on stairways is not permitted due to safety regulations; and
- Members must comply with the reasonable directions of staff or security at all times.

# EDEN PARK CONDITIONS OF ENTRY

In order to ensure that all patrons attending events held at Eden Park are free to enjoy the entertainment in a safe and comfortable manner, and to protect the rights of our patrons, entry to Eden Park is subject to the following conditions of entry and regulations:

## **Important things you should know:**

- Eden Park is a smoke and vape-free environment. Smoking and vaping are not permitted.
- Intoxicated persons will not be allowed entry or may be asked to leave.
- There is a liquor ban in the surrounding neighbourhood during all events.

## **Prohibited Items:**

The following items shall not be permitted in the stadium:

- Alcohol not purchased at the stadium
- Animals or pets, with the exception of service dogs
- Open drink containers
- Sealed drinking containers larger than 1 litre
- Cans (including aerosol cans) glass bottles, thermos flasks, any breakable container
- Commercially produced takeaway food such as McDonalds, KFC, Burger King, Subway, pizza etc. Patrons are welcome to bring small amounts of non-commercially produced food intended for the patron's personal consumption
- Illicit drugs
- Knives and dangerous weapons
- Flares, fireworks, laser pointers
- Skateboards, roller blades, scooters or bicycles
- Photographic, video or audio recording equipment for any purpose other than private non-commercial purposes, which may include, without limitation, video and/or audio recorders, camera tripods, monopods or lenses with a total focal length of greater than 200mm and commercial digital video equipment. The Event Management staff will, at their sole discretion, determine whether or not an item is intended for personal or commercial use
- Sound amplifying devices including loudhailers, air horns or similar devices
- Prams, strollers or pushchairs (there is a limited storage facility at Gates A, D, E, H for patrons to store these items during the event at their own risk)
- Hard chilly bins, picnic hampers and large backpacks. Please note that soft chilly bags can be brought into the stadium and must be within 350mm high by 300mm deep by 400mm wide (i.e. they should be able to fit under your stadium seat)
- Flags, banners etc that may, at the sole discretion of the Event Management Staff, be considered too large or contain profanity or messages that could be deemed offensive
- Any other item which the Event Management Staff (at their sole discretion) deems to be a prohibited item which may be a danger to, or inconvenience, any other patron
- Prohibited items will be confiscated



### **Patron, bag and vehicle searches**

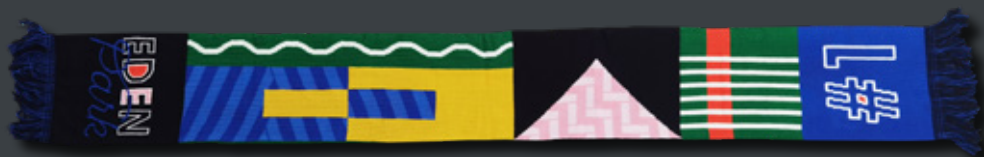
- All patrons and their possessions may be subject to a search prior to being granted entry into the stadium
- Patrons and their possessions may also be searched during an event and when leaving the stadium
- All vehicles entering and leaving the stadium may be searched
- Prohibited items will be confiscated

### **Refusal of entry**

Patrons will be refused entry if:

- They appear to be intoxicated or under the influence of drugs/narcotics
- They refuse to comply with reasonable requests from security and/or gate staff
- They have no valid entry ticket or accreditation pass

# FREE SCARF FOR EVERY MEMBER



ALL DESIGNS MIGHT NOT BE AVAILABLE

REDEEM YOUR **FREE SCARF** FROM 2024 ONWARDS AT ANY  
GAME FROM GATE B OR F ONE HOUR PRIOR TO GAME START  
OR FROM GATE G RECEPTION  
MONDAY TO FRIDAY 8.00 AM TO 5.00 PM



## GETTING HERE

### **Public transport**

Getting to the stadium is quick and easy when using public transport with a number of train and bus services available for most matches. Services are often free when showing your membership card or match ticket. Details regarding services that are available for each game are available at <https://at.govt.nz/bus-train-ferry/events/eden-park>.

### **Onsite parking**

All vehicles parking on site must display the relevant parking permit for the relevant match. The parking permit must be displayed clearly on the dashboard of the vehicle. Entry to onsite parking for all matches is via Walters Road (off Dominion Road). Please note that the onsite parking areas will be closed prior to the end of the fixture for a period of up to one hour to allow the pedestrian traffic to clear.

### **Mobility parking**

For most matches at Eden Park, mobility parking is available in Cricket Avenue. To access this area, you must have a current mobility pass which must be clearly displayed on your dash board. Entry to Cricket Avenue is via Walters Road off Dominion Road. Our road service crew and security staff will be on hand to assist and direct you to the relevant parking areas.



## CONTACT US

**Physical address:** Reimers Avenue, Kingsland, AUCKLAND 1024

**Postal address:** Private Bag 56-906, Dominion Road, AUCKLAND 1446

**Website:** [www.edenpark.co.nz](http://www.edenpark.co.nz)

**Main reception:** (09) 815 5551

**Eden Park 24/7 hotline:** (09) 815 4820 or 021 223 2250

**Lian Tetley:**

Membership & Sustainability Manager

[ltetley@edenpark.co.nz](mailto:ltetley@edenpark.co.nz)

0275 770 746

**Pauline Williams:**

Ticketing Manager

[pwilliams@edenpark.co.nz](mailto:pwilliams@edenpark.co.nz)

027 237 3582

**Office hours:** Monday to Friday – 8am to 5pm (excluding public holidays)



## EDEN PARK EXECUTIVE LEADERSHIP TEAM

**To contact any member of our staff, please e-mail [info@edenpark.co.nz](mailto:info@edenpark.co.nz) or telephone (09) 815 5551**

Nick Sautner	Chief Executive Officer
Brett Winstanley	Chief Financial Officer
Duncan Blomfield	GM Commercial
Blair Christiansen	GM Turf
Lance Johns	GM Facilities & Assets
Kelly Larsen	Support Services Manager
Chris Mintern	GM Operations
Suze Oh	HR Manager
Kate Simkiss	Corporate Legal Manager
Lian Tetley	Membership & Sustainability Manager
Paul Thompson	IT Manager



**EDEN PARK**

NEW ZEALAND'S NATIONAL STADIUM