



EDEN PARK'S G9

INFORMATION BOOKLET



EDEN PARK

NEW ZEALAND'S NATIONAL STADIUM



AN A-Z OF EDEN PARK'S G9

The conversion of Eden Park to a unique nine-hole golf course takes place each year, giving thousands of people the opportunity to hit a hole-in-one on Eden Park. Registered teams of six are given 90 minutes to make their way around the in-stadium course, where they tee off from various locations and have their scores based on a proximity system, allowing for competition to take place. This document serves as a guide for everything G9.



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INTRODUCTION

The conversion of Eden Park to a unique nine-hole golf course takes place each year, giving thousands of people the opportunity to hit a hole-in-one on Eden Park.

A brief video outlining how the event was put together by the team responsible for the event can be found by accessing the following link: [youtube.com/watch?v=cbJD951ucKA](https://www.youtube.com/watch?v=cbJD951ucKA)

Participants should arrive at the venue 45 minutes prior to their tee time in order to register their team and enjoy the clubhouse, which can include activities such as mini-putt and a longest-drive simulator, chip area, as well as food and beverages.

Over the event participants follow wayfinding signage around the venue in groups of up to six teeing off from one of 10 tee locations. The participants are scored by hole ambassadors stationed at each hole who score based on how close the ball lands in relation to the hole. The scoring system is presented at each hole and represents what could be seen on the field.

Each hole is played as a par-3 and the lowest score at the end of the tournament is the winner. Scoring is as follows:

- [1] - Hole in one
- [2] - Birdie (lands in the blue zone)
- [3] - Par (lands within the black line, or on the black line)
- [4] - Bogey (lands within or on the blue line)
- [5] - Double bogey (anywhere else)

Every 90 minutes, 10 groups are shown to their respective holes by volunteers and the event then starts in a shotgun format. Clubs are provided but participants are also given the option to bring their own clubs, although restricted to a 7, 8, or 9-iron or wedge.

Each participant is given a 45-second shot routine per hole where they prepare, swing and score their shot. The hole ambassadors at each hole score the official G9 scorecard that each group were presented with when they registered.

The teams are then given 4.5 minutes to move on to the next hole.

Scores are tallied up at the end of each round.



AUDIO AND VISUAL

Specific audio and visual components are essential to the G9 running successfully. The systems used are critical when it comes to the participants and organisers being able to successfully stick with the format of the event.

AUDIO

Microphone for announcements

A wireless microphone and a speaker system can be required to make a variety of announcements to the people in the clubhouse both before and after their round of G9. These announcements will include; advising people their tee-time is coming up (it is recommended that you allow 20 minutes of rounding the groups up and getting them to their hole), relaying brief instructions on who will be taking each group to their starting hole, and discussing movement around the course (following the way-finding signage). Announcements can also include catering or other special offers that you make available. Announcements were made to the clubhouse only and did not go out on the stadium speakers.

DJ Playlist – stadium and Clubhouse music

The G9 is not a traditional golfing event so music should be playing around the stadium and in the clubhouse over the course of the event.

Eden Park used an existing sound system for both the stadium and the clubhouse which meant that we could play this music in the respective areas by simply connecting a device (laptop, iPod, phone etc.) to our the sound system via an AUX cord and then adjust the volume accordingly.

Stadium siren

It is recommended that the stadium siren is used as the 'shotgun' for the start of each round. This is so that everyone can be made aware of when the round starts and there is no confusion. An air horn or announcement over a P.A system could be used as an alternative.



VISUAL

Superscreens

For the G9 to be successful it will be required that there will be at least one superscreen at the stadium showing the countdown timer so that the participants, volunteers and officials will be able to view the timings in order for the format of the event to be carried out accurately. It will be ideal if the superscreen(s) is in a position that can be seen throughout the venue

It is recommended that a ticker is added on to the bottom of the super-screen(s) that is loaded with content representing the tee time being played. This will be able to automatically change over to the next tee-time when necessary i.e. when the 7am tee time is finished, it should have the ability to change over to 8.30am tee time, and so on automatically.

Superscreen timer

The timer on the superscreens is one of the most important parts of the G9 as it acts as the system that allows for the whole event to run smoothly. The timer is a nine-minute MP4 file that plays on loop throughout each day of the event. It informs players how much time they have to get to the next hole, and a reminder of the 45-second shot routine that each player gets as a guideline to get through each team member's shot in the 4.5-minute period.

The G9 concept and the requirements that we had for the event were discussed with the McGuire Media group who put together the animation and worked with Eden Park's CEO Nick Sautner and digital marketing coordinator Erin Hayes in order to make the file work for the event as best as it could.



Internal screens

The small internal screens found in both the clubhouse and on the concourse mirrored the superscreen (i.e. the countdown timer) in order for it to be seen everywhere around the course so that the event was able to run smoothly and accurately.

Displaying the timer in the clubhouse is something that should be replicated for each event so that people can get an idea of how the G9 works prior to their round starting. This allows people to understand the format and gives them the opportunity to ask any questions they might have.

Cisco Vision for Sport and Entertainment (formally Cisco Stadium Vision) was the system used in order for us to be able to do this. Cisco Vision for Sport and Entertainment was utilised in such a way that exactly what was played on the big-screens was played in-sync on the smaller internal screens in the clubhouse, the changing room bonus hole, and the concourse around the stadium. This platform was something that already existed at Eden Park and our internal IT department was able to arrange for these screens to be used for this purpose as they do on other event days at the stadium.

LEADERBOARD			ASB G9 EDEN PARK		
RANKING	TEAM	TEAM SCORE	RANKING	PLAYER	SCORE
1	UNIVERSAL	146	1	PATRICK	30
2	GRANT FOX AND CO	146	2	TIM	31
3	FLUFF & PUFF	147	3	BLAIR THE GROUNDSMAN	32
4	GUY	151	4	JONO	33
5	AGED CARE	151	5	GRANT FOX	33
6	MMC	151	6	ADAM	33
7	HILTI/PARKLAND	158	7	GARRY	34
8	EDEN PARK	159	8	PATRICK	34
9	NHB	161	9	TIM	35

LED Signage

Eden Park is fitted with LED panels that run across the length of the West and East stands. As part of the package for both our Naming Rights sponsor and our Hole Sponsors, the LED panels are used as a branding opportunity for these organisations throughout the G9. Each organisation involved as partners for the event supply their own graphics which are loaded onto pre-existing technology at the stadium to showcase their brand.

Leaderboard

The leaderboard sits on a unique URL on our website which can be accessed from anywhere. During the G9 competition, scores are added up and low team or individual scores are added to the leaderboard as a guide for players hoping to be the best.

Screens in the Clubhouse

Screens in the Clubhouse are required to display the leaderboard so that participants can view the standings before and after their rounds.

The screens provide for an enhanced user experience as the leaderboard creates a competitive environment in the clubhouse. The map of each hole and the course timer is also displayed on the screens to give people an idea of how the format works.

IT team – event breakdown

The following page shows a breakdown of the IT duties through each day of the G9 event. As stated in this breakdown, Tristate is brought in 10 days prior to the event to run checks on each system and ensure that it was capable of doing what was necessary for the event to run how we wanted it to.

G9

Crowd estimate (40 at each tee time) 1st tee time: 7am

Event techs required: Tristate (MD-10)

Day start

Turn on video walls in clubhouse	T-1hr
Clubhouse laptop for leaderboard updates working	T-1hr
Clubhouse laptop for sponsors working	T-1hr
Clubhouse superscreen clock image is showing on a video wall	T-1hr
Clubhouse check golf simulator is working	T-1hr
Ensure clubhouse pillar TVs are showing superscreen clock	T-1hr
Turn on music in clubhouse	T-1hr
Set up laptop in Video Control room to run superscreen clock (ensure video set to loop)	T-45m
Turn on superscreens	T-45m
Turn on East and West LED ribbons	T-45m
Ensure changing room TV (bonus hole) is showing super screen content	T-30m
Turn on sound for changing room (bonus hole)	T-30m
Turn on ETFE (external lighting) - Green	T-30m
Turn on music in seating bowl	T-25m
Turn on Cisco Vision (to run super screen ticker)	T-20m
Start superscreen clock video (ensure video is set to loop)	T-5m
Set Cisco Vision "7am Tee Time" state to end at 8:25am	Tee Time

Day end

Pause superscreen video	End of final round (E)
Turn superscreen video off	E+5m
Turn off music in seating bowl and changing room	E+10m
Turn superscreen shutters on (or turn off superscreen)	E+20m
Turn off East and West LED ribbons	E+20m
Turn off Cisco Vision	E+20m
Restart Laptop in VCR	E+25m
Turn ETFE lights off	E+35m
Turn off switcher in VCR	E+35m
Turn off Video Walls in clubhouse	When patrons leave
Turn off music in clubhouse	When patrons leave

Ensure there is a laptop at main check in to update leaderboard (needs internet access)

Settings for superscreen clock video played through VLC are, Zoom 1:1 original, Aspect 16:10, Crop 16:10

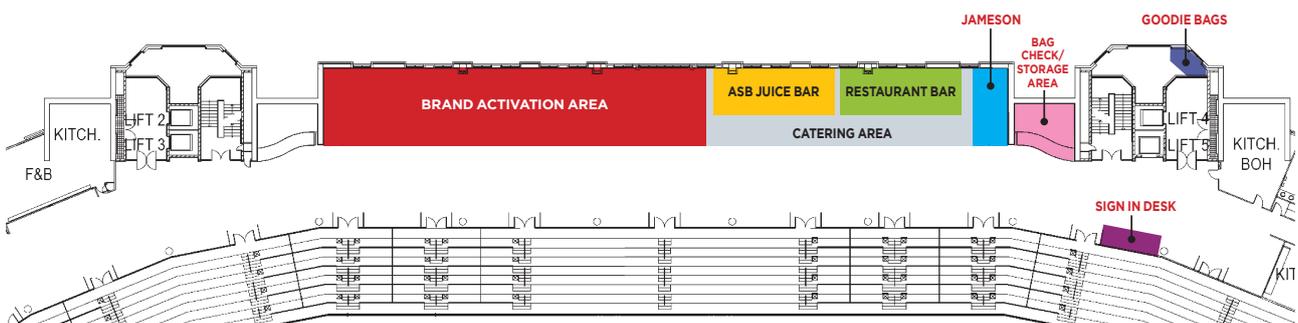


CLUBHOUSE

The clubhouse is an area for participants to mix and mingle before and after their round. This area is the hub for the event and includes sign-in, catering, and areas for brands to activate interaction pieces.

Naming rights for the clubhouse were taken by Jameson which provides a great activation piece for the lounge bringing in games such as foosball, air hockey, giant jenga and more. This, along with a boutique bar, is activated throughout the event to bring a true clubhouse feel to the area and allow people to get more out of the event.

A registration area will be required in the clubhouse for people and teams to sign in for the event. This should be manned by someone who can take responsibility of the ticketing and scoring for the event. It is here where the contestants will receive their pencils, scorecards and the course information booklets. This area should also be used as the course departure area (the area where players meet to be taken to their first hole by the volunteers).





CATERING

Food

Catering for a participant throughout the day was based on what option was taken by each participant (or each organisation). A corporate offering was made available for people who opted-in for such. This corporate offering came in the form of a buffet that was served following the end of their round in a separate area to the other guests in the clubhouse. People who did not opt-in for this option had access to the café in the clubhouse which consists of pub-style offerings such as steak sandwiches, paninis, curries and sweet items such as doughnuts and cakes.

People wanting to take up the corporate catering offer were required to do so prior to the event i.e. pre-purchasing a corporate catering offer occurred following the ticket purchase and as done through Eden Park Catering who are contracted as the sole catering group here at Eden Park.

Beverages

Bars were set up, so participants were able to purchase beverages to enjoy before and after their round (as well as having the option of taking them around with them on the course). The catering team put together a special offer in the form of a chilly bag that was filled with 4x alcoholic drinks, 2x non-alcoholic drinks and 2x snacks (such as peanuts or chocolate). To promote this, the catering staff would inform the participants of the option, table talkers were utilised, and announcements were made over the microphone.

EVENT PLAN AND OPERATIONAL DETAIL

It is recommended that weekly meetings take place starting approximately three months leading into the G9, and that each of these meetings are attended by representatives from the operations, commercial and finance teams to provide updates on where things are at for each of the teams.

The operations team should also look to work on an event plan during this time. Eden Park used an event plan format similar to the one used for game-days and other events that the stadium holds.

Having an event plan allows for everyone involved in the running of the event to be up-to-speed with what was going on - and it means that if anyone is absent for the event their role and responsibilities will be easy to identify and cover by another person.

A copy of the Event Plan that Eden Park used can be found at the end of this document that covers timings, contacts, activations, and more.



GOLDEN BALLS

The 2018 G9 saw the addition of golden balls, which allowed players to purchase an additional four balls in the Clubhouse prior to their round. These golden balls could be used out on the course as a mulligan, giving players an opportunity to have a second shot on four of the course holes to try and better their scores.

HOLE SPONSORS

It will be necessary for Hole-Sponsors to be involved with the event. Eden Park approached organisations already involved with the stadium and gave them the opportunity to engage with different groups by arranging different activities or giveaways at their hole. They were also encouraged to put forward a 'hole-in-one' prize which included things such as a new golf set, 2x tickets to Los Angeles, and a Skycity voucher (to mention a few).

The benefits for being a hole-sponsor for the Eden Park event included but weren't limited to:

- 40x G9 Tee times
- Hole naming rights, including platform signage, pin branding and hole ambassador
- 48-hour priority purchase opportunity for your business
- Event Branding
 - Field static signage
 - East and West LED Signage
 - Super screen Branding
 - Scorecard
- Clubhouse activations
- The Inaugural Swing: Media launch and partner networking invite.



INFRASTRUCTURE

Diffusers

Diffusers will be required to stop balls from spraying off to the side when a ball is miss-hit. The diffusers used at Eden Park were made by the facilities team who work on-site, and placed at each of the tee-locations throughout the course. These diffusers have become part of the G9 'kit' that will be used here for future events.

The dimensions of the diffusers are 60cm tall x 90cm wide and should be placed on either side of the tee matt as shown in the above image.

Tee Platforms

Eden Park's Facilities team worked together with scaffolding company Camelspace in the design and installation of the tee-platforms (that can be seen in the image above). These tee-platforms were installed in the seating bowl and required seats to be removed for the installation of these platforms to take place.

The tee-platforms had astro turf placed on top of it that was sourced through Mitre 10, as well as tee mats provided through Golf Warehouse. Picket fencing was mounted onto the right-hand side of the platform (which included on it the hole-information), and the diffusers.

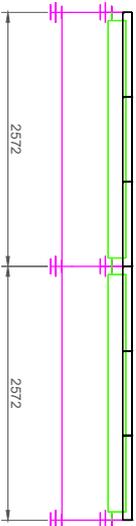
Please see the following page for a detailed diagram of the platforms that were used for the event by Eden Park and Camelspace.

Seat Removal

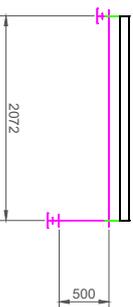
In order for the platforms to be installed and to be at a height not exceeding 1-metre (for safety reasons), seats where the platforms are placed need to be removed 7-10 days out from the event. This will allow plenty of time for the structures to go into place and altered based on any requirements that arise from safety audits that need to be carried out prior to the event starting.

Picket Fencing

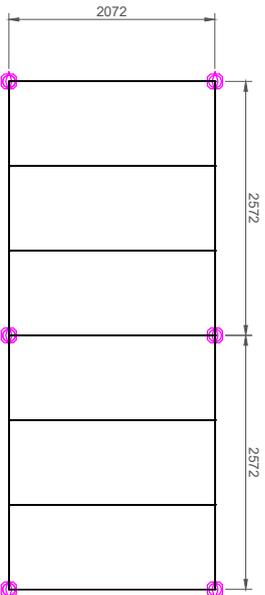
White picket fencing will need to be fixed to the platform and will act as another barrier to stop (or at least slow down) golf balls from shooting off to the side. These also provide a 'golf course' feel for the platforms. Also attached to the fences was signage regarding 'hole-information', which detailed the distance from the hole and also showed the shape of the green. An example of this can be found below.



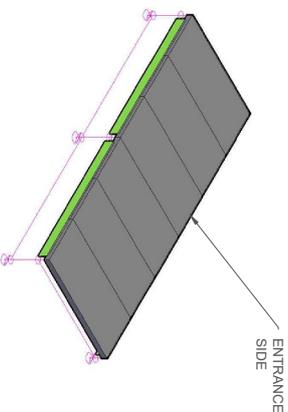
FRONT ELEVATION



SIDE ELEVATION



PLAN



ISO VIEW

GENERAL NOTES

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REVISION HISTORY

Rev	Date	Initials	Description/Notes
A	06/09/2017	CL	Initial Draft
B	13/09/2017	CL	Change to Even Checks

DRAWING APPROVED BY CLIENT FOR CONSTRUCTION

Name: _____
 Signature: _____
 Date: _____

If any change of engineering is required to this drawing, please advise the engineer in writing. This drawing is for construction only. Additional cost may apply.

Scale: 1:50 @ A3 Dwg. Title: AKL + CHC + WLG Client: EDEN PARK GOLF Dwg. No: AS011-01-B

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LEGAL

Terms and Conditions will need to be put together in order to cover any potential issues that arise prior, during or after the event. Terms and Conditions were put together by the Corporate Lawyer here at Eden Park who worked together with other members of the commercial team, and others involved in the event to ensure that all areas of the event were covered.

The terms and conditions for the event at Eden Park can be found below. It should be noted that following the post-event debrief it was decided that going forward there needs to be clearer rules and regulations around the prizes that are on offer from the event – which should be based on each venue’s policy around how they give out prizes, and the hole sponsors policies that they specify.

The terms and conditions for the event are as follows:

1. Tickets for the G9 (“Event”) cannot be refunded, exchanged or cancelled once issued except in accordance with New Zealand law.
2. Entry is open to everyone however. Teams comprised of under 18s must be accompanied by one adult (who will be admitted to the venue but not permitted to play). The Event will take place “rain or shine”, but if your team doesn’t start or complete your round because The Eden Park Trust (“us”) cancels or postpones the Event (in full or part) for any reason we may (at our discretion) offer a rescheduled Tee Time. A refund will be provided if you cannot play the rescheduled Tee Time (if offered) or in the event of cancellation. If EPT cancels the Event after its commencement for any reason, “hole-in-one” prize winners who have already begun play will receive their prize(s), subject to these terms.
3. You must abide by the and the instructions of our G9 staff, the Eden Park conditions of entry, the Event Rules, and ticket terms and conditions (and in the event of any conflict the listed terms will be preferred in this order). All players are expected to conduct themselves in a disciplined manner, demonstrating courtesy and sportsmanship at all times consistent with Golf etiquette and the Spirit of the Game. Rulings of the hole ambassadors are final.



4. Please arrive at Eden Park 45 minutes before your Tee Time. If any member of your team arrives after Tee Time, they will be directed to join your team on the course and will not be permitted to play the holes missed (or be eligible for any applicable prizes at those holes) and the team will not be eligible for team prizes. To be eligible for the team prize a team must have six members and no substitutions are permitted. Each team has 90 minutes to complete the nine hole (with an additional bonus hole), par 3 course.
5. No more than four “Golden Balls” may be purchased from the clubhouse prior to beginning their round. One Golden Ball may be used per player on each hole but excluding the bonus putting hole in the players’ changing room. Players may use a Golden Ball to retake their last shot. Golden Balls can only be used once and will be noted by the Hole Ambassador on the scorecard. Golden Balls cannot be (a) passed on to another player (b) purchased individually (b) redeemed or refunded if unused.
6. Prizes:
 - (a) Team and individual and individual child (14 and under): The individual with the lowest score will receive two Eden Park memberships and one coveted yellow jacket and the team with the lowest score will receive one Eden Park membership and one coveted yellow jacket for each of the six players. Ties will be settled by a sudden death playoff which will be scheduled by us after the Event has ended (and non- attendance for any reason will be a forfeit).
 - (b) Hole in one: A range of “hole-in-one” prizes will be offered. Prizes may be substituted where appropriate at EPT’s discretion (for example, where age restrictions apply). If only one prize is offered for any particular hole and more than one participant scores a hole in one on that hole, the winner will be drawn at random after the conclusion of the Event and the winner will be contacted by phone or email.
 - (c) Other prizes will be offered on the day (ts&cs will apply).
 - (d) No exchange or cash equivalent will be provided and prizes may not be sold nor used for any commercial purposes whatsoever. No correspondence will be entered into.
7. Privacy: We would like to add you to our mailing list so we can contact you with information about Eden Park, including membership, our upcoming events and special offers that we think may interest you. Information about how we handle your personal information is here. If you do not wish to be contacted, to find out what personal information we hold



OCCUPATIONAL HEALTH AND SAFETY

Camelspace

Each platform will need to go through an independent safety audit prior to the event beginning, as well as once again during the event. This will ensure that the structures are safe. It is important for the appropriate team (for Eden Park this was our facilities team) to be a part of this audit so that they are able to take notes and make the necessary changes.

Work Method Forms

For hole-sponsors and any other organisations that wished to activate events or activities around the course, a work method form and safety induction was required.

Risk Register and Management Plan

A risk register and management plan for the G9 was part of the processes that were put in place by the operations team to ensure that safety was a priority for the event. This can be found in the event plan at the end of the document.



PARTICIPANT INFORMATION

Player information

It is important that each participant is aware of how their G9 event will work, so it is required that they are contacted prior to the event. This information should also be put on the scorecard to remind the participants how the event works when they get there. The rules used for the Eden Park event are as follows:

- Players are to arrive 45 minutes prior to their tee time
- Players sign in at the registration desk located in the Clubhouse on North Level 5 (Access through Gate C), and will be allocated to a starting hole and group
- An Eden Park staff member will be allocated to each group and will guide you to your first hole
- The Longest Drive simulator is available in the clubhouse prior to the start of your round
- Players are required to be at their tee position 15 minutes prior to their tee time in order for shotgun format to commence
- Both left-handed and right-handed golf clubs will be available at each hole
- Groups will have their official scorecards checked off at the registration desk when the round has concluded
- Players are only eligible for hole-in-one prizes on their first round of the G9
- Food and beverages will be available in the Clubhouse before and after the round



Course rules

The course rules for the Eden Park event and the rules that are recommended are as follows:

1. Format
 - a. Shotgun format
 - b. Groups of six per hole
 - c. 2-person, 4-person or 6-person tee time bookings
 - d. 9 Holes and Bonus Longest Putt
 - e. 90 minutes per round
 - i. 45-second shot routine per player at each hole
 - ii. 4.5-minute routine per hole total
 - iii. 4.5-minute travel time between holes
2. Players are able to use their own clubs however they are restricted to only an 8-iron, 9-iron, wedge and putter
3. Golf bags are not permitted
4. Players are only permitted one shot per hole (unless they've purchased a golden ball) excluding the bonus hole where each player will have one minute to hole out
5. Only one player is permitted on each of the elevated platforms at any one time
6. Hole ambassadors are responsible for confirming each player's score and filling out the scorecard at each hole
7. Players must obey hole ambassadors or course marshals throughout their round



RESOURCES

In order to enhance the user experience, Eden Park looked to create and develop resources that were typical to a golf tournament. This meant things such as 'Quiet Please' paddles, scorecards, pencils, golf balls, golf clubs and much more. These were not only used to enhance the user experience but also used to advertise and create exposure for the event.

The design of each of the resources was done by Yvette Ricciardello, who Eden Park had contracted to design what was needed for the event. These designs were then manufactured by Benefitz who were one of the hole-partners for the event.

All designs that included logos of our hole sponsors were signed off by the sponsors prior them manufacturing the items.

Paddles

To be able to show people around the course prior to the event starting, source at least two sets of paddles numbered 1-9 (plus a BONUS HOLE), one of these paddles should be given to a person in the group, while the other is to be given to one of the three volunteers that will show the groups to their holes - when it is time to take the groups to their holes, the volunteers holding the corresponding numbers will be responsible for showing the respective groups to each of the holes they will be starting from. Once they are shown to their holes, the volunteer will return all paddles to the registration desk.

Paddles with 'QUIET PLEASE' written on them were also created, however their focus was more on adding something on to the user-experience, while also gifting them something that they could take home and keep as a piece of memorabilia.

Flyers

In order to gain interest around the event and educate people about what the event involves, it is recommended that flyers including the course layout and what the event is all about are distributed as much as possible prior to the event. These were placed around Eden Park on match-days and for functions. We also supplied them to our hole-sponsors for them to distribute, as this was another way for the event to gain more exposure.



Scorecard

The scorecard will need to have space for each player to write their names, and note their scores down alongside of their name. It is recommended that the scorecard includes a layout of each hole, the distance of the hole, and what par the hole was (all par-3). It also showed the scoring breakdown at the bottom of the card which is recommended.

It is recommended that on the back of the scorecard the course rules and player information are included in order to keep people up to speed with expectations and processes

Pencils

Each participant has the opportunity to take a scorecard with them on the course, so it is recommended that they are also supplied with pencils. We used GOLF DISTRIBUTORS as our supplier for these pencils and decided to have the pencils that had a clip on the back of them so that they could clip onto each scorecard.

The code for this pencil is: G509055-B





G9 Flags

Each hole will need to have a pin and flag to represent the hole-sponsor and to also act as a branding opportunity for the hole-sponsor. The designs should be bold and simple in order to be identifiable from a distance.

The flags that Eden Park used were simplistic, with both the G9 logo and the hole-sponsors logo placed on the flag, as per the image on the right.



Golf Clubs, Bags and Balls

Golf clubs and bags will be required to be stationed at each of the tee-off locations around the course. Golf Warehouse who were a hole-partner of the G9 here at Eden Park supplied these clubs that included wedges, 8-irons and 9-irons (as well as putters for the bonus hole), and included both left and right handed clubs.

We had over 3000 golf balls made for the event, which were either used in the event, or added to the participant pack that each participant took home as they left the venue. The golf balls were printed with the G9 logo on them to give them an authentic and official look.

Barkers Yellow Jacket and Mannequin

The winners of the Eden Park G9 received a yellow jacket. The Yellow Jacket idea is a play on the Green Jacket that is used for the Masters. Barkers were not hole-sponsors for the event however they did have involvement when it came to supplying the winning group and best individual player with a Yellow Jacket. Eden Park awarded the winners their jackets at a separate function where we invited them along to the jacket presentation and they were able to take photos out on the field. The winners also received a season-long Eden Park membership.



TICKETING

Ticketing System

Ticketmaster were contracted by Eden Park to control ticket sales and bookings for the G9.

Tickets were sold in sets of 2, 4 or 6 to avoid time slots having spaces in them, and to best facilitate a 'groups' competition.

Corporate sales to large groups were managed by an Eden Park Trust staff member, who would block the necessary times out with Ticketmaster prior to confirming the booking with the customer.

Correspondence that included information regarding the event was sent through the Ticketmaster site to participants of the event, including Terms and Conditions, Course Rules, and Event Information.

Ticket Sales

Updates of ticket sales were reported at each of the weekly WIP meetings that occurred throughout the planning and lead up to the event itself, which allowed for discussions to take place around what direction we can go with ticket strategies and offers.



TURF

Turf Diary

Below is a breakdown of the turf preparation that took place for the 2017 G9 event at Eden Park.

13 October	Mitre 10 Cup Rugby: Auckland v Canterbury
14 October	Wash off logos
15 October	Green out rugby line marking; reduce Hoc from 30mm down to 20mm
16 October	Measure and mow in stripe pattern for 'Double Bogey' Zone
17 October	Paint field to help cover logos
18 October	Field patterns
19 October	Apply growth regulator to minimise growth and mowing requirements; mow in out field
20 October	Mark in 'Birdie Zones'
21 October	Shape greens/Line mark shapes
22 October	Add bogey zone/ Line mark in
23 October	Mow in greens to remove stripe pattern; Double cut reverse pattern
24 October	Paint 1st application of Birdie Zones yellow
25 October	Paint field and iron to green up field. Mow outfield opposite directions, lift up over greens.
26 October	Cut holes. Mow outfield opposite directions, lift up over greens.
27 October	Construct bunker. Mow outfield opposite directions, lift up over greens.
28 October	Paint 2nd application of birdie zones yellow. Mow outfield opposite directions, lift up over greens.
29 October	Mow outfield opposite directions, lift up over greens.
30 October	Mow outfield opposite directions, lift up over greens.
31 October	Double cut out field. Paint green outline black. Paint birdie zone (3rd application). Paint bogey out line yellow. Mow outfield opposite directions, lift up over greens.
1 November	Water field to remove dew @ 5:00am
2 November	Mow out field and greens @ 9pm after close of play
3 November	Water field to remove dew @ 5:00pm
4 November	Mow out field, roll bogey zones
5 November	Mow greens and paint birdie zones (4th application). Roll bogey zones.
6 November	Paint green outlines and bogey out lines.
7 November	Water to remove dew.
8 November	Raining.



VOLUNTEERS

Volunteer Acquisition

Volunteers will need to be sourced for the event, not only to ensure the smooth running of the day but also to ensure that this event is run cost-effectively. Each day of the event will require a total of 36 volunteers. 20x Hole Ambassadors (10x morning, 10x afternoon), 6x volunteers to lead people to their holes (3x morning, 3x afternoon), and 10x Ball Collectors (5x morning, 5x afternoon), in order to completely fulfil the requirements each day.

Volunteer Briefing

Volunteers will need to be briefed about the event prior to them arriving at the event on their respective data. During this briefing each of the roles will need to be discussed and it is recommended that a dummy run of the event is carried out so that people are aware of how it all works. It is also very important that a health and safety induction is carried out and each volunteer is aware of the health and safety responsibilities they have while at the venue.

The following is what was covered in the Volunteer Briefing held at Eden Park.

Volunteer Induction

Eden Park requires everyone to go through a safety induction prior to them beginning work onsite. For this section of the briefing an Eden Park staff member took the volunteers through the safety induction which included explaining to them risks that are present, as well as measures that need to be taken in order for work to be carried out safely.

Eden Park Message

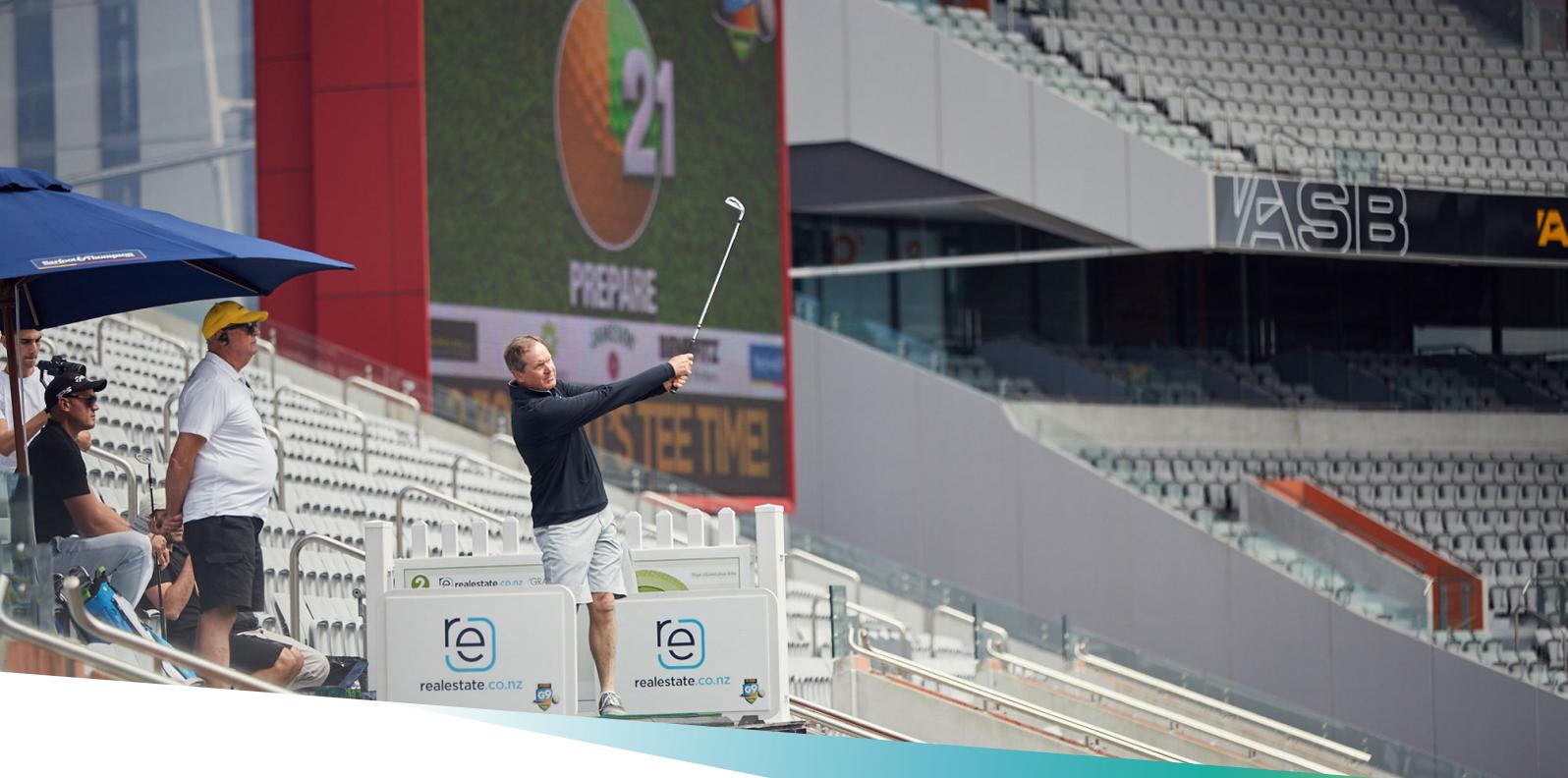
The Volunteers were provided with a mission statement for the G9 event, as follows:

- To be a knowledgeable, gracious and proactive G9 Volunteer Marshall
- To work as a team and perform all our roles to the highest level to ensure an enjoyable, memorable and safe experience for all stakeholders.

Event Format

This included a brief explanation of how the event itself would work. The main points for this explanation includes:

- 90 minutes per tee time
- 9 holes + 1 bonus longest putt
- 4.5 minutes per hole - 45 seconds per person per hole plus 4.5-minute travel time to next hole
- 6 people per group



Roles and Responsibilities

Marshall

- Escort team around the course
- Ensure team is sticking to the time requirements
- Official scorer for the team
- Ensure field is clear before first player swings

Ball Collector

- Collect balls after each round
- Return balls to each hole
- Enter field only once all clear is given

Guide

- Volunteers also had the role of showing the participants to their holes
 - This allowed

Health and Safety

All workers including volunteer workers have the following health and safety duties under the Health and Safety at Work Act (HSWA) 2015:

- Take reasonable care of their own health and safety;
- Take reasonable care that what they do or do not do, does not adversely affect the health and safety of other persons;
- Co-operate with any reasonable workplace health and safety policy or procedure that has been notified to workers;
- Comply, as far as reasonably able, with any reasonable instruction given by Eden Park Trust so that Eden Park can comply with the law.

Volunteer Uniform

- Polo shirt provided
- Comfortable walking shoes (no jandals)
- Tidy shorts/pants
- Long sleeve shirt can be worn underneath

How to use a radio

- Think - About what you need to say
- Listen - To Ensure your talk group is clear of any radio transmissions
- Press - And HOLD the push-to-talk button
- Wait - For the talk tone to sound, or for 2 seconds, before speaking
- Speak - Into the microphone, holding it about three inches from your mouth
- Release - The Push-To-Talk button once you have completed your transmission
- Remember: Press.....PAUSE.....Engage