

EDEN PARK MEMBERSHIP TERMS & CONDITIONS

1. By purchasing membership online or over the phone you agree to the below terms and conditions of Eden Park Membership.
2. Each seat purchased as part of an Eden Park Membership entitles one person only (being the member or their nominee or guest(s)) entry to Eden Park (the stadium) at any one time to attend the fixtures notified to the member which form part of their membership category (each a Match). Membership does not include access to world cup events or concerts held at Eden Park or to any fixture that is cancelled or moved to another venue for any reason. The member or their nominee shall produce and hand over their membership card or relevant Match tickets when asked by Eden Park staff.
3. Members are requested to advise Eden Park staff of any unauthorised person(s) sitting in their allocated seat(s).
4. Admission to Eden Park is subject to conditions of entry, published at edenpark.co.nz and posted at the stadium (the Conditions). The Conditions prohibit certain items including (a) glass bottles, metal containers, cans, alcohol or any other offensive items or (b) professional standard video or movie cameras and other recording devices for commercial purposes, from being brought into the stadium.
5. Smoking and vaping are not permitted in any area of the stadium.
6. The Eden Park Trust (the Trust) reserves the right to on-sell membership seats for fixtures that are not Matches included in your membership.
7. The member whose name is on the membership card is responsible for the Membership Card at all times. It is the member's responsibility to ensure that their guests and any other person using the card is aware of and complies with these terms and conditions.
8. The Trust may refuse to renew any membership at its sole discretion or discontinue membership at any point in the future. If a member fails to renew and pay for membership by the date specified, all membership rights will be suspended and may be terminated by the Trust.
9. Allocation of seats is at the Trust's sole discretion.
10. Members, their nominees and/or guests must vacate the stadium when requested to do so by Eden Park staff.
11. Membership cards remain the property of the Trust and the member is not permitted to sell their membership or the use of the card to a third party. Members must return their membership card to the Trust in the event that the membership is cancelled or forfeited.
12. The Trust reserves the right to assign members with new seats for individual Matches. Members are not guaranteed their own seat for any event for which tickets are made available to members by the Trust.
13. Breach of these terms and conditions or misuse of any ticket or membership card may, at the discretion of the Trust, result in suspension or cancellation of membership rights. The Trust may cancel membership in the event of, but not limited to, the following circumstances: (a) non-payment of outstanding monies for membership or tickets; (b) breach of any of the Conditions by the member, their guest(s) or nominee; and (c) any breach of these terms and conditions.
14. Members must report any lost membership cards as soon as possible, and a replacement card charge may be applied.
15. If a Member wishes to cancel membership, a written request should be submitted to ltetley@edenpark.co.nz.
16. Personal information is collected and stored in accordance with the Privacy Act 2020 for the purpose of administering Eden Park membership and keep members informed of upcoming events and offers from Eden Park and its partners. The Eden Park privacy policy is available at edenpark.co.nz/privacy.
17. It is an essential condition of issuance of membership cards and/or Match tickets and admission to any event at Eden Park that membership cards or tickets will not be (a) offered, provided, resold or transferred at a premium; (b) used in for any commercial purposes (including any competitions, advertising, promotion or as a prize in any competition or sweepstake) or to enhance the demand for any other goods or services or as part of a hospitality or travel package; or (c) bundled with any other goods or services (including transport, food, beverages or accommodation) without the Trust's prior written consent (which can be withheld at its sole discretion).
18. The Trust will notify members of any change to the benefits or conditions of membership.
19. All prices include GST.
20. Membership is personal to the member and cannot be transferred without the consent of the Trust.

If you require any further information or clarification of the Terms and Conditions of Membership, please contact:

Lian Tetley, Membership Manager
The Eden Park Trust
Private Bag 56-906
Dominion Road
AUCKLAND
ltetley@edenpark.co.nz
(09) 815 4815