



EDEN PARK

NEW ZEALAND'S NATIONAL STADIUM

MEMBER HANDBOOK

2020

YOUR GAME DAY
lounge

SELTOS

ALL NEW SMALL SUV



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Nick Sautner, CEO

RECENT AWARDS

Supreme Venue Person of the Year: Nick Sautner
EVANZ 2019

Operations Manager of the Year: Chynna Laughton
EVANZ 2019

Executive of the Year: Nick Sautner
EVANZ 2019

Executive of the Year: Nick Sautner
TheStadiumBusiness Awards 2019

Excellence in Host Responsibility Award: Eden Park
EVANZ 2018

Best Community Integration Award
World Stadium Congress Awards 2018

Business Award (ASB G9)
Australasian Leisure Management (ALM) Awards 2018

Business Award (Utilisation)
Australasian Leisure Management (ALM) Awards 2017

Ticketmaster Large Venue of the Year: Eden Park
EVANZ 2017

Supreme Venue of the Year: Eden Park
EVANZ 2017

Another year is coming to an end, providing a perfect opportunity to reflect on the challenges and successes of the past 12 months.

Eden Park is the premier stadium in New Zealand and once again was dressed in its best for our national rugby and cricket teams before they headed off to their respective World Cups. Summer saw Sri Lanka play the BLACKCAPS, followed by a historic double header in the form of the WHITE FERNS and the BLACKCAPS taking on India one after the other. Soon after that we hosted a double header weekend featuring the Blues on Friday and the Phoenix on Saturday setting a home attendance record before we settled into the groove of Super Rugby proper. March saw the Nitro Circus roll into town and perform their stunts under a clear blue sky despite all forecasts to the contrary! In August the All Blacks returned from a tough defeat in Perth to keep the Wallabies scoreless in a test match for the ages. Two weeks later saw the Pasifika Challenge II with Samoa, Fiji and Tonga, along with a New Zealand Heartland XV playing scintillating rugby as an entrée to the World Cup. The Mitre 10 Cup came and showcased some of the emerging talent in the provinces and then the year was capped off with the Oceania Cup, the first Rugby League triple header and the site of a historic win for the Tongan invitational XIII over Australia.

This year we have enjoyed a collaborative relationship with Auckland Council as demonstrated by the decision to grant permission for three hours of play on the Sunday evening of Anniversary Weekend 2020 for the India Republic Day T20. A special thanks to those members who filed a submission for the event. We're in tune with our neighbours now more than ever, with more than 97% supporting the T20 application. Grants have been secured through Council for the replacement and upkeep of various aspects of the stadium including the replacement of the turf, which is years beyond its service life. The fact that it still holds up is a testament to the fantastic work our ground team does year-round.

The upcoming year is filled with highlights including the BLACKCAPS taking on India twice during Auckland Anniversary weekend, on Friday and Sunday. This is followed by an ODI against the same opponents, with the summer of cricket ending with a T20 against Australia. Remember what happened last time?

Super Rugby begins at Eden Park on 31 January 2020, the earliest beginning to the season since the competition began, then on the weekend of Valentine's Day the ground goes from oval to spherical as the Blues face the Crusaders on Friday and the Phoenix take on Melbourne City on Saturday. One of the highlights will be the Codes of Auckland double header in March where the Warriors face the Canberra Raiders, followed by the Blues playing the Brumbies on the same night. This is a historic occasion and is something I believe the entire city will be able to get behind, no matter their sporting affiliation!

Eden Park continues to showcase the best sporting events in the country and we are delighted that you will be with us again in 2020 as we embark on one of the busiest seasons in years. Your continued support of Eden Park is critical to our ongoing success as we strive to provide you with a wide range of sporting and cultural events in the future.

Our team is here to help you should you require any assistance and we welcome your feedback with ways that our membership offerings can be enhanced.

From December we'll be embarking on a new resource consent process to bring up to six concerts each year and offer further diverse content at Eden Park. There will be a chance to have your say and we will share this with you in due course.

Thank you for your continued support of New Zealand's national stadium and we look forward to welcoming you to the Park in 2020.

Nick Sautner
Chief Executive Officer
THE EDEN PARK TRUST

THE SEASON AHEAD

CODES OF AUCKLAND

SUPER RUGBY

WHITE FERNS v SOUTH AFRICA

PHOENIX

ALL BLACKS v WALES & SOUTH AFRICA

MITRE 10 CUP

DOMESTIC CRICKET

BLACKCAPS v AUSTRALIA & INDIA

The 2020 season is set to be one of the most exciting for a number of years! Events at Lords in July earlier this year will have the BLACKCAPS looking to comprehensively outplay all touring teams in an attempt to convince everyone that the ODI World Cup result was a travesty – and that they have the talent in all three forms of the game to be considered one of the best ranked teams in 2020. In January and February the BLACKCAPS play India in two T20s and an ODI which will most likely see a Stadium full of passionate Indian supporters. In March, the Australian cricket team will return to Eden Park for a T20 game against the BLACKCAPS. With Warner and Smith likely to form part of the Aussie team – you won't want to miss the crowd reaction when Smith and Warner approach the crease!

The Blues will host seven home games this season and, with Beauden Barrett joining the squad, will strengthen an already fast backline. The Super Rugby competition format has been rejigged this year with the teams playing through from the end of January to the end of June without a break. The former June international rugby window has now been moved to July, when the All Blacks begin their home games at the conclusion of the Super Rugby Competition.

A highlight of the Super Rugby season will be the Codes of Auckland event which will involve the Blues v Brumbies and Warriors v Raiders on 21 March at Eden Park. The Warriors will kick off the event at 5pm followed by the Blues at 7.35pm. It's been a few years since the Warriors showcased their talent at Eden Park so it will be great to welcome them back to the Stadium for what we hope will be the first of many.

Eden Park will again host two All Blacks test matches, Wales on 4 July and South Africa on 5 September. Although things did not go according to plan for the All Blacks in Japan, they will have the opportunity to take on the World Champions in September and hopefully prove that they have what it takes to regain the Number One ranking under the yet to be confirmed new coaching team. With a number of international coaches either retiring or changing allegiances, it might take a while

for the true talent of all international teams to be realised – which could result in some interesting results during the 2020 year.

Following on from the success of last season's Phoenix match against Melbourne Victory at the stadium where we experienced a record attendance of over 22,000, the Phoenix has confirmed they have allocated two home matches to Eden Park in December (against Western Sydney Wanderers) and in February (against Melbourne City). With record numbers of junior players participating in football throughout New Zealand and with some local players now displaying their skills with top ranked European teams, the popularity of the round ball sport continues to increase.

The Mitre 10 Cup games, which are increasing in popularity every season, will again be held from August through to October. Although Auckland were unfortunate not to make it past the semi-final this season, they have the class and talent to be up with the best teams in 2020. The Auckland Storm also made it through to the semi-finals of the Farah Palmer Cup and it was great to see the women's team playing at Eden Park – often the opening act of the Mitre 10 Cup games.

This year's Aces squad is bolstered by Kyle Jamieson who had a fantastic year for Canterbury last year, including taking 6-7 in a Super Smash game against Auckland. The Aces' Plunket Shield started with a good win this season but weather has got in the way since. They will need to be sure to get results in the second half of the season. Finn Allen announced himself to the world with a century against England in one of the warmups in Whangarei. He will look to become a regular Aces contributor this year and reach his immense potential.

White ball stalwarts Martin Guptill and Colin Munro have helped the Aces to two wins from three, leaving them second on the table currently but when the limited-overs internationals get underway batsmen like Mark Chapman and Sean Solia will have a chance to stamp their authority on the competition. Our predictions: Plunket Shield – mid table, Ford Trophy – will reach finals, and Super Smash – winner!

WHAT'S ON

DECEMBER 2019

7 Dec (Sat) A-League | Wellington Phoenix v WS Wanderers 7.00pm

JANUARY 2020

24 Jan (Fri) BLACKCAPS v India T20 8.00pm

26 Jan (Sun) BLACKCAPS v India T20 8.00pm

31 Jan (Fri) Super Rugby | Blues v Chiefs 7.05pm

FEBRUARY 2020

8 Feb (Sat) BLACKCAPS v India ODI 3.00pm

14 Feb (Fri) Super Rugby | Blues v Crusaders 7.05pm

15 Feb (Sat) A-League | Wellington Phoenix v Melbourne City 7.00pm

MARCH 2020

14 Mar (Sat) Super Rugby | Blues v Lions 7.05pm

21 Mar (Sat) Codes of Auckland | Warriors v Raiders 5.00pm
Codes of Auckland | Blues v Brumbies 7.35pm

27 Mar (Fri) BLACKCAPS v Australia T20 7.00pm

APRIL 2020

11 Apr (Sat) Super Rugby | Blues v Hurricanes 4.45pm

MAY 2020

9 May (Sat) Super Rugby | Blues v Reds 7.05pm

29 May (Fri) Super Rugby | Blues v Highlanders 7.05pm

JULY 2020

4 Jul (Sat) All Blacks v Wales 7.35pm

SEPTEMBER 2020

5 Sep (Sat) All Blacks v South Africa 7.35pm

Mitre 10 Cup fixtures to be announced



OUTER OVAL DOMESTIC CRICKET

Plunket Shield

No entry fee. No food and beverage outlets will be open.

Ford Trophy

Gold coin donation. Members are welcome to visit the Bert Sutcliffe Lounge (under the old Number Two Stand on the Outer Oval) where the café will be serving a variety of bar food including pies, rolls, chips, nuts and ice cream. A bar will also be operating in this lounge which will serve both non-alcoholic and alcoholic refreshments.

Dream 11 Super Smash

In order to gain entry you must show your 2020 membership cards. If you usually download tickets online for all games at Eden Park, you can download Outer Oval domestic cricket match tickets in the usual way. Please note that this process needs to be completed 48 hours prior to the start of each game except for the matches on 30 December, 1 January and 4 January when all tickets must be downloaded prior to midday Friday 20 December.

No lounge facilities are open for these matches but a festival atmosphere will be created with pop-up bars and food stalls scattered throughout the Outer Oval. An assortment of food offerings, including non-alcoholic and alcoholic beverages, will be available.

No formal reserved dining or Suite delivery is available during domestic cricket matches.



FROM DEMO HAMMERS TO BACKUP POWER FOR A STADIUM

COUNT ON

KENNARDS
HIRE

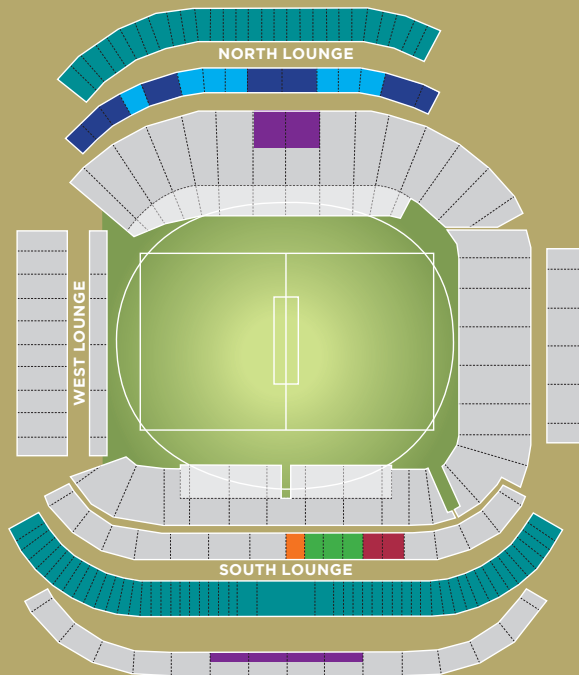
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1948

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YOUR GAME DAY LOUNGE



Membership

Corporate Suite (20 PAX)

Outdoor Corporate Reserve (12 PAX)

Outdoor Corporate Reserve (10 PAX)

Legacy Seat

Balcony Bar Membership

Club Membership

Ground Membership

BALCONY BAR MEMBERSHIP

Needing a membership which covers every sporting event but with a unique location? This highly sought-after option is made just for you!



LEGACY MEMBERSHIP

Want a decade's worth of sport with the best seats in the house? This location is right on the half-way line and looking down the wicket!



SOUTH CORPORATE RESERVE

Got a group of friends looking for tickets to all games? Create strong network connections with an unforgettable experience and be in control of the level of hospitality provided.



GROUND MEMBERSHIP

Keen on cricket and rugby and don't want to miss a game? Become a core supporter of Eden Park and enjoy the best LIVE sport in New Zealand.



NORTH CORPORATE RESERVE

Wanting to entertain corporate/casual guests and have access to every cricket and rugby match? With casual or more formal offerings available this is the package for you!



CLUB MEMBERSHIP

Enjoy the luxury of fantastic viewing and reserved covered seating for all cricket and rugby fixtures - along with floor to ceiling glass windows and four huge state-of-the-art video walls.



CORPORATE SUITES

A limited number of suites are now available. They provide a premier experience to host either 16 or 20 clients or colleagues.





MEMBERSHIP CARDS/TICKETS

Membership cards/tickets

All members either receive membership cards or can download tickets online. These cards and tickets are fully transferable. Membership cards will be distributed upon full payment of licence/membership fees.

On-selling of membership cards

On-selling of membership cards or tickets to any event, including via public auction websites, is strictly prohibited. Members found in breach may forfeit their membership.

Lost or stolen cards

If your membership card is lost, misplaced or stolen please notify our membership office immediately to enable the cancellation of the original card. A replacement fee of \$50 applies to all replacement cards. If the membership card has been stolen, a replacement card will be issued free of charge upon submission of a police report number.

Match day temporary replacement

If you forget your membership card on match day, you can visit either Gate B (North Stand) or Gate F (South Stand) and we can arrange for a temporary replacement. Your membership card barcode will be blocked from entry and a temporary ticket issued to you for the specific day at a cost of \$10 per ticket.

OTHER INFORMATION

Children

Members are entitled to bring youngsters to any matches but all attendees must possess a match ticket or membership card. Members are, at all times, responsible for the movement and behaviour of their children. Please note that most areas are licensed for the service of alcohol and members have an obligation to ensure that alcohol is not provided to any underage minor. All children must adhere to a dress code of no jandals or singlets.

Guest passes

The opportunity exists for members to purchase guest passes to some Eden Park fixtures (subject to availability). The price of these tickets is determined by The Eden Park Trust at its sole discretion. Guest passes for fixture can be obtained from our membership team – ideally three working days prior to the event. Please note that members can only purchase the equivalent number of guests passes relevant to the membership seats that they occupy.

Match day assistance

During most matches, a staff member will be situated at Gate B (North Stand) or Gate F (South Stand). They will be able to offer assistance for any issues that may arise. Alternatively, please e-mail (LTetley@edenpark.co.nz or TFlowers@edenpark.co.nz) or telephone one of our membership team and they will be able to offer advice as to your enquiry.

Lost property

At the completion of every fixture, any property left behind is collected and delivered to Eden Park Security. For any lost property enquiries, please email info@edenpark.co.nz or telephone (09) 815 5551.

Cash facilities

An automatic teller machine is located on the exterior of the North Stand (off Walters Road) between Gates A and B.

Smoke and vape-free stadium

Smoking and vaping, including the use of e-cigarettes, is not permitted at Eden Park. Designated smoking areas are located outside the stadium adjacent to Gates B, C, F and G.

Wi-Fi

Free Wi-Fi is available during all games on the number one ground. Just log in to the service when you arrive at the stadium.



MEMBER SEATING

All members have a reserved seat for most matches. There are occasions where it will be necessary for members to be relocated or combined to share facilities – mainly based on anticipated crowd sizes. All members will be advised in advance and information relating to any seating changes will be available on edenpark.co.nz/membership/member-info

LOUNGE ACCESS

Eden Park Ground Members

Ground Members have use of the West Stand Lounge for most fixtures. The lounge usually opens for use when the general stadium gates are opened. A variety of food and beverage options are available within this area and a bar tab can be arranged on arrival to assist with any purchases. Please note that the West Stand Lounge has limited capacity and on occasions, especially rugby test matches, it is necessary to limit the number of patrons that can access this facility. Entry is based purely on a 'first in' basis so members are encouraged to plan accordingly and arrive early.

Club Lounge (North Stand)

The Club Lounge on Level 5 of the North Stand is available for all Club and North OCR members. The opening times of the lounge vary but as a general rule, the following opening times apply:

- International Cricket – 1.5 hours prior to first ball
- Super Rugby – 2 hours prior to kick off
- International Rugby (dining guests) – 3.5 hours prior to kick off
- International Rugby (non-dining guests) – 2 hours prior to kick off
- Mitre 10 Cup – 1.5 hours prior to kick off

A range of dining options are available for most matches including a reserved table served or buffet offering, the café and servery. Reserved table dining must be booked in advance. Prior to each fixture, Eden Park Catering will provide you with the anticipated menu and booking forms. Please note that demand for dining is extremely high and is allocated based on a 'first in' basis. Bar tabs can be arranged on arrival in the Level 5 lift foyer (through Gate B – western end). Bar tabs can be used to purchase food and beverages through any of the outlets in the Club Lounge.

South Stand Corporate Lounge

The Corporate Lounge on Level 4 of the South Stand is open for most matches (except the Mitre 10 Cup games). It can be used by Balcony Bar, South OCR and Legacy members. Generally, this lounge is open at the following times:-

- International Cricket – 1.5 hours prior to first ball
- Super Rugby – 2 hours prior to kick off
- International Rugby – 2.5 hours prior to kick off
- Mitre 10 Cup – CLOSED (members are relocated to the Club Lounge)

A blackboard menu and café operates in this Lounge during most matches. During certain International matches, a reserved table dining offering is available (usually a served or buffet option) and members will be advised by Eden Park Catering of the anticipated menu and offerings.

Bar tabs can be arranged on arrival in the entry foyer on Level 4 (through Gate F – eastern end).

DIETARY REQUIREMENTS

Please note that a variety of vegetarian and gluten free options are available in all lounges. If you require assistance with regard to any dietary requirements, please do not hesitate to ask one of our staff members. Specific dietary options might not be on cabinet display but these offerings are always easily available.

INTERNATIONAL TEST MATCH DINING

Demand for dining at the international test match is extremely high and numbers are limited. If you wish to reserve a table for the Bledisloe Cup please email LTetley@edenpark.co.nz and register your interest. Details of the dining and entertainment package for this game has not yet been determined.



DRESS STANDARDS

It is the members' responsibility to ensure that their guests are aware of the dress standards. Please note that members and/or guests **will be refused entry** if they do not comply with the dress regulations.

Club Lounge & South Stand Corporate Lounge

The members' lounge dress standards apply on all match days. As a general rule, all upmarket casual attire is acceptable as a minimum for both men and women with the following exceptions:

- Nothing ripped, frayed or torn (including designer jeans)
- No obscene or offensive messages on any clothing item
- Shirts/tops/jackets must not be see-through, expose a midriff or be low-cut
- Singlets are unacceptable
- All men's shirts must be collared (long/short-sleeved t-shirts are unacceptable unless accompanied by a blazer which must be worn at all times)
- Hoodies are unacceptable
- Knitted woollen long-sleeved jumpers are acceptable
- Leggings/tights (except under a dress or skirt) are unacceptable
- Sports shirts, beachwear, overalls, boxers, yoga or track pants are unacceptable
- All shoes must have a back strap (jandals, ugg boots, slippers are unacceptable) excluding women's fashion heels

Please note that all licenced replica team jerseys are acceptable, unless it's a singlet.



ACCEPTABLE



Collared shirt



Pants/tidy jeans



T-shirt and blazer



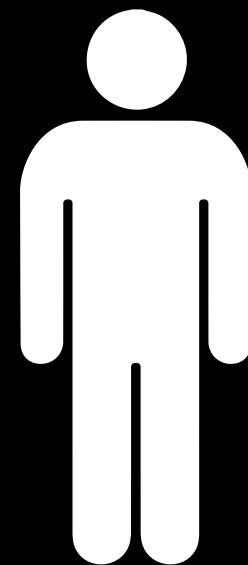
Dress shoes/clean runners



Dress shorts



Replica jerseys



UNACCEPTABLE



Singlets



Non-dress shorts



Jandals



Tshirts



Hoodies



Sandals without a backstrap

ACCEPTABLE



Dresses/skirts



Replica jerseys



Pants /tidy jeans



Singlets



Sandals with a backstrap



Tshirts



UNACCEPTABLE



Jandals



Leggings or tights



Sandals without a backstrap



Exposed midriff



Beachwear



Ripped jeans

SAMSUNG

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8K resolution has 16x more pixels than Full HD, and 4x more than 4K Ultra HD. With more than 33 million pixels, QLED 8K delivers crisp detail, even in super big screen sizes.



8K Upscaling

The 8K Quantum Processor intelligently up-scales content to show stunning detail. This means whatever the original resolution your favourite content will look even better on a QLED 8K TV.



Sleek Design

Streamline the appearance of your QLED 8K with the One Clear Connection* and Slim Fit Wall Mount. You'll also enjoy the appearance of your TV when it's off with the stunning imagery of Ambient Mode.



Smart Choice

Control your TV, console or set top box using the One Remote Control. Enjoy fast navigation to the major local and international streaming TV apps.**



*One Clear Connection connects compatible devices only. One Clear Connection available with all 2019 series except Q60 and Q75.

**Internet connection required. Subscription fees and terms may apply. Availability may vary.



OTHER CONDITIONS

There are few things more enjoyable than being part of a large crowd during a sporting event. To ensure the maximum enjoyment, safety and comfort of members and their guests, there is an expectation that those attending adhere to the dress standards and an acceptable level of behaviour which includes, but is not limited to, the following:-

- Members must not display behaviour that is unbecoming or offensive;
- Members must be responsible for the proper use of their membership cards/tickets;
- Members must not bring any item into the stadium that is determined as not permitted in the Conditions of Entry;
- Members must comply with the Conditions of Entry (as amended from time to time);
- Members must not smoke or consume alcohol in any area in or around the venue that is designated to be smoke or alcohol free;
- Members must comply with any dress regulations as determined by The Eden Park Trust;
- Members are expected to act with respect to others and not engage in bad language, offensive remarks, intoxication and/or any other behaviour deemed by The Eden Park Trust to be unacceptable at their absolute discretion;
- Members must show consideration to others by limiting their movement – especially during cricket fixtures. Movement should be restricted to 'between overs';
- Sitting or standing in the aisles or on stairways is not permitted due to safety regulations; and
- Members must comply with the reasonable directions of staff or security at all times.

CONDITIONS OF ENTRY

In order to ensure that all patrons attending events held at Eden Park are free to enjoy the entertainment in a safe and comfortable manner, and to protect the rights of our patrons, entry to Eden Park is subject to the following conditions of entry and regulations:

Important things you should know:

- Eden Park is a smoke and vape-free environment. Smoking and vaping are not permitted.
- Intoxicated persons will not be allowed entry or may be asked to leave.
- There is a liquor ban in the surrounding neighbourhood during all events.

Prohibited Items:

The following items shall not be permitted in the stadium:

- Alcohol not purchased at the stadium
- Animals or pets, with the exception of service dogs
- Open drink containers
- Sealed drinking containers larger than 1 litre
- Cans (including aerosol cans) glass bottles, thermos flasks, any breakable container
- Commercially produced takeaway food such as McDonalds, KFC, Burger King, Subway, pizza etc. Patrons are welcome to bring small amounts of non-commercially produced food intended for the patron's personal consumption
- Illicit drugs
- Knives and dangerous weapons
- Flares, fireworks, laser pointers
- Skateboards, roller blades, scooters or bicycles
- Photographic, video or audio recording equipment for any purpose other than private non-commercial purposes, which may include, without limitation, video and/or audio recorders, camera tripods, monopods or lenses with a total focal length of greater than 200mm and commercial digital video equipment. The Event Management staff will, at their sole discretion, determine whether or not an item is intended for personal or commercial use
- Sound amplifying devices including loudhailers, air horns or similar devices
- Prams, strollers or pushchairs (there is a limited storage facility at Gates A, D, E, H for patrons to store these items during the event at their own risk)
- Hard chilly bins, picnic hampers and large backpacks. Please note that soft chilly bags can be brought into the stadium and must be within 350mm high by 300mm deep by 400mm wide (i.e. they should be able to fit under your stadium seat)

CONDITIONS OF ENTRY (CONTINUED)

- Flags, banners etc that may, at the sole discretion of the Event Management Staff, be considered too large or contain profanity or messages that could be deemed offensive
- Any other item which the Event Management Staff (at their sole discretion) deems to be a prohibited item which may be a danger to, or inconvenience, any other patron
- Prohibited items will be confiscated

Patron, bag and vehicle searches

- All patrons and their possessions may be subject to a search prior to being granted entry into the stadium
- Patrons and their possessions may also be searched during an event and when leaving the stadium
- All vehicles entering and leaving the stadium may be searched
- Prohibited items will be confiscated

Refusal of entry

Patrons will be refused entry if:

- They appear to be intoxicated or under the influence of drugs/narcotics
- They refuse to comply with reasonable requests from security and/or gate staff
- They have no valid entry ticket or accreditation pass



RECIPROCAL RIGHTS

Eden Park has reciprocal arrangements with other New Zealand and overseas venues which allows members the opportunity to secure tickets to attend other matches (subject to availability).

NEW ZEALAND VENUES

Sky Stadium

Wellington
Membership Department
Phone: +64 4 470 0416
Email: members@westpacstadium.co.nz
www.westpacstadium.co.nz

Forsyth Barr Stadium

Dunedin
Fiona Lock
Membership & Guests Services Co-ordinator
Phone: +64 3 479 4531 or +64 27 904 9653
Email: fiona.lock@dunedinvenues.co.nz
www.forsythbarrstadium.co.nz

AUSTRALIAN VENUES

ANZ Stadium

Sydney
Membership Services
Phone: +61 2 8736 2771
Email: membership@anzstadium.com.au
www.anzstadium.com.au

Sydney Cricket Ground

Sydney
Membership Services
Phone: +61 1800 80 11 55
Email: membership@scgt.nsw.gov.au
www.sydneycricketground.com.au

The Gabba

Brisbane
Membership Department
Phone: +61 7 3035 6220 (select 1 for Membership)
Email: membership@thegabba.com.au
www.gabbamembers.com.au

PARKING

Onsite parking

All vehicles parking on site must display the relevant parking permit for the relevant match. The parking permit must be displayed clearly on the dashboard of the vehicle. Entry to onsite parking for all matches is via Walters Road (off Dominion Road). Please note that the onsite parking areas will be closed prior to the end of the fixture for a period of up to one hour to allow the pedestrian traffic to clear.

Kowhai School parking

Annual parking permits are available for Kowhai School at a cost of \$300 for the 2020 season. This allows parking for most scheduled cricket and rugby fixtures and is approximately a three-minute walk from the North Stand. Please note that parking at the school is on the grass fields and it is sometimes necessary to close the fields due to inclement weather. If Kowhai School is closed, this information will be posted on edenpark.co.nz/membership/member-info and we will also endeavour to email you in advance. However, we strongly advise checking the website as Auckland weather is notorious for being unpredictable!

If you wish to purchase an annual parking permit for Kowhai School, please contact Lian Tetley on LTetley@edenpark.co.nz

Public transport

Getting to the stadium is quick and easy when using public transport with a number of train and bus services available for most matches. Services are often free when showing your membership card or match ticket. Details regarding services that are available for each game are available on edenpark.co.nz/getting-here/parking

Mobility parking

For most of the Super Rugby and international matches, mobility parking is available in Cricket Avenue. To access this area, you must have a current mobility pass which must be clearly displayed on your dash board. Entry to Cricket Avenue is via Walters Road off Dominion Road. Our road service crew and security staff will be on hand to assist and direct you to the relevant parking areas.





EDEN PARK EXPERIENCES

MORE THAN JUST A STADIUM

Staydium Glamping

Experience your own overnight staycation at New Zealand's national stadium, Eden Park. Book to stay in one of two premium glamping domes overlooking one of the world's most famous playing fields. With direct-to-dome dining options and a custom Samsung and Nood Furniture fit out, this is a one-of-a-kind stadium experience not to be missed.

Haka on the Park

Take a unique tour of the iconic Eden Park stadium with a Māori warrior guide, then learn and perform your own haka on the field played by the mighty All Blacks and BLACKCAPS.

Powerade G9

The Powerade G9 will be back in November 2020 to once again bring together some favourite New Zealand pastimes – golf, cricket, and rugby – in a truly iconic setting.

The conversion of Eden Park to a unique nine-hole golf course will give up to 2,000 people the opportunity to hit a hole-in-one on Eden Park. Additionally, thanks to Donaldson Brown, one player could find themselves walking away with one million dollars!

Players will have the opportunity to tee off from nine different locations around Eden Park with a bonus longest putt competition in the home team changing room. Ten shots with as many chances for a hole-in-one!

EDEN PARK TOURS

Our guided 90-minute tour will take you behind the scenes of one of the world's most iconic stadiums, giving you access to areas normally reserved for players and officials.

Along the way you will visit points of interest around the stadium including the hallowed turf of the Number 1 field, the media room, the coaches' box, home dressing rooms, players' tunnel and various function and corporate areas.

We are proud that our guides are both knowledgeable and enthusiastic about the stadium and its history and we believe it's their passion that makes our tours a truly memorable experience.

Tours are held each weekday at 10.30am and 2pm and weekends at 11am and as an Eden Park member you are welcome to join one at any time, free of charge.

And remember, Eden Park stadium tours are the perfect gift for sports fanatics everywhere of all ages.

TOUR PRICING

Adult	\$40
Student/Senior	\$30
Child (under 12)	\$20
Family (2 adults & 2 children)	\$90

Please note: Occasionally our tours are not available due to stadium usage. Our website is updated regularly to reflect these dates at edenpark.co.nz/tours or please feel free to call us for more information on (09) 815 5551.



SUSTAINABILITY

The 2019 season has seen significant changes around Eden Park as we look to implement innovative ideas to support our Sustainability Plan. Our Sustainability Plan focusses on the 17 United Nations Sustainable Development Goals – with particular attention to the following seven points:

3. Good Health and Wellbeing
7. Affordability and Clean Energy
8. Decent Work and Economic Growth
9. Industry, Innovation and Infrastructure
11. Sustainable Cities and Communities
12. Responsible Consumption and Production
14. Life Below Water

In December 2018 we installed five 1.5 cubic meter compost bins adjacent to the Outer Oval and all non-match day waste is now composted on site. The process involves separation at source of waste into organic, recycling and general throughout all areas of the Stadium. The organic waste is then blended with a carbon mixture comprising shredded wood and placed into the bins to produce a deep, rich compost approximately 10 weeks later. In June a “Community Compost and Coffee morning” was organised for The Hood (Eden Park Neighbours) which saw over 200 “Hoodies” attend with their buckets and wheelbarrows and we distributed over 50 40L sacks of fresh compost – along with numerous cups of coffee and “I Love Pies” savouries. From 2020 onwards, we will be looking to incorporate the food waste from all corporate and hospitality areas into these bins which will significantly reduce our landfill waste.

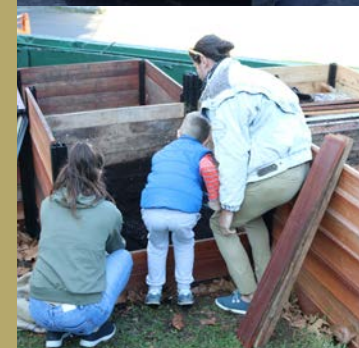


The current match day waste streams have proven to be a little more challenging as we look to educate patrons and suppliers with regard to our processes going forward. As part of the venue hire agreement, all Stadium hirers have been advised that giveaways must be sustainable or compostable and any plastic waste has to be taken off site and disposed of by the supplier. Only compostable packaging is provided in both the Corporate and Retail lounge and food outlets – this includes cutlery, cup holders, food containers and cup lids. In supporting this process, Eden Park Catering has removed single serve sauce packets from all outlets and external suppliers have been advised that their products will not be available for sale within Eden Park if they are unable to support our Sustainability Plan which includes no plastic packaging.

After numerous trials, we have determined that the most effective process is to physically separate the waste at source. On match days, our bins are collected and taken to a central sorting station where staff divide the waste into general, organic and recycling. Surprisingly enough, most of the litter is left in the Stadium bowl and doesn't make it to any of the bins so it has proven to be quite cost effective. During the first game, over 23 660L bins of rubbish were diverted from landfill. The organic waste was then transported to Tuakau to the commercial composting facility and the recycling product was returned to Reclaim. The waste within the Stadium is then collected separately by the cleaner when they sweep the internal seating area the following morning.

Eden Park also supports the Morningside Urban Market Garden which is a local initiative supporting refugee women in the community. An area of Eden Park has been set aside for this organisation who work closely with these women to produce product that is sold to local cafes. The women are also instrumental in assisting with the compost production which aids our circular economy.

The sweetest product to eventuate out of the stadium's commitment to sustainability is Eden Park Honey. The limited-edition creation was born in 2018 when more than 120,000 bees swarmed onto the Park. Eden Park Chief Executive Officer Nick Sautner says given the stadium's capacity it's important to be proactive and play its role in preserving our planet and minimising effects. Jars of Eden Park Honey are for sale from reception for \$12.



L to R: Steven Spencer-Mann,
Taman Flowers, Erin Hayes,
Lian Tetley and Ben Svensen



EDEN PARK STAFF

To contact any member of our staff, please e-mail info@edenpark.co.nz or telephone (09) 815 5551

Nick Sautner	Chief Executive Officer
Kristie Homersham	Executive Assistant to the CEO
Greta Lawson	Communications Manager
Karen Boyle	Reception
Victoria Fox	Reception
AJ Pouoa	Reception
Sophia Malthus	Reception
Ben Svensen	Commercial Manager
Steven Spencer-Mann	Commercial Executive
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Keith Parker	Operations Manager
Chynna Phelan	Events Manager
Susan Helps	Traffic Management Coordinator
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Aaron Webster	Assistant Facilities Manager
Lyndsay Wyatt	Facilities Electrician
Gerry O'Driscoll	Facilities Painter
Michael Brown	Facilities Assistant
Jason Briggs	Facilities Assistant
Blair Christiansen	Turf Manager
Adam Hansen	Assistant Turf Manager
Aaron O'Connell	Turf Farm Manager
Matthew Fraser	Turf Assistant
Sean Purdy	Turf Assistant
Brennan Honour	Turf Assistant
Darron Tuagalu	Asset Protection Team Leader
Pita Timms	Asset Protection Officer
Angela Warbrick	Asset Protection Officer
Brandon Stirling	Asset Protection Officer

INFORMATION AND CONTACTS

EDEN PARK

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Office hours

Monday to Friday – 8am to 5pm (excluding public holidays)



EDEN PARK

NEW ZEALAND'S NATIONAL STADIUM



Blind Foundation
Guide dogs